

Dear Customer:

To assist you with your application for the Loss Mitigation Program, enclosed are the documents that you should complete in full and deliver with all applicable documents to start the evaluation process. Once you complete all the forms as well as the documents and information required, please send them to us through one of the following:

Email: Imitigation@orientalbank.com

Postal Address: PO Box 362230 San Juan, PR 00936-2230

Fax: 787-625-5792

Office Location: 290Jesús T. Piñero Ave. #290, Hato Rey, PR 00918.

Upon receipt of your request we will begin with the evaluation process.

If you need additional information, please contact us at (787) 766-8181 or 1-800-981-3324. Our service hours are Monday through Friday from 8:30 a.m. to 4:00 p.m. and Saturdays from 9:00 a.m. to 12:00 p.m.

Cordially,

Loss Mitigation Unit



Loss Mitigation Application (Borrower)

Loan Number:			
Property address:			
Type of property:	Principal Residence	Second Home	Investment
Property Status:	Owner Occupied	Rented	Vacant
Purpose of your visit: _			
	Borr	ower Information	
Name and Last Names	:		
Civil Status:	Identifica	tion Type and Number: _	
			Other
Email address:			
Mailing address:			
Employer Name:		Position or Title:	
			nt employment:
Previous employer (if v	working less than a year in yo		
- · ·		• ,	
Phone Number:	Start D	ate/	End Date/
	ddress, if any:		
			_
Assets – Bank Accoun	ts (Include account numbers a	and financial institution r	name)
	`		<u></u>
Have you filed bankru	otcy?YesNo	If yes, please indicate w	which chapter: Chapter 7
Chapter 11C	Chapter 13	• • •	
-	Had your bankruptcy	been discharged?	Yes No
=	er:	=	<u> </u>
	pplicant an active duty servic		s No
			ence or had received a permanent station
change order?Y		or ms/ner principal reside	ence of had received a permanent station
Is the borrower the wic	lower/widow of a deceased so	ervice member who was	on active duty at the time of death?
YesN	lo		
Notifications and Autho	rizations*		
	tal Bank to request a Credit Report for		ation alternatives. ne, current balance of my personal debts. To request
information abou	it mortgage loans and/or cancellation	n balances, payroll copies and	d/or breakdown of salaries and commissions to my
current employer I am or had subm		type of information necessary	for the processing Loss Mitigation application that
3. I also authorize and/or active loan	=	on about my checking or savir	ngs accounts, lines of credit, certificates of deposit
4. In the same way,	I agree to offer any additional infor		ank, which was not provided in the initial interview.
			tion process. To clarify thru explanatory letter any cation for the Loss Mitigation Mortgage Counseling
Program.			
exchanging docu	ments by email is an optional and r	on-mandatory method availa	ity of information once it is received. Sending or ble. I acknowledge that electronic communications,
			by the intended recipient and (ii) may be subject to ated with this type of electronic communication and
agree that Orient	al Bank will not be liable for any los	ss or damage arising from the t	use of electronic communications, including but not
•	ss or damage arising from the risks in	-	
Signature:		Date:	

*A copy of this document with my signature represents sufficient acceptance and authorization of these disclosures.

Rev. 12/2021



Loss Mitigation Application (Co-Borrower)

Loan Number:			
Property address:			
	Principal Residence Owner Occupied	Rented	Vacant
Purpose of your visit:	C. D		
Name and Last Names:	Со-во	orrower Information	
Civil Status:	Identifica	ation Type and Number:	
Email address:Physical address:			Other
Employer Name: Work Phone Number:		Position or Title:	ent employment:
Phone Number:	Start [Oate/	End Date/
Additional properties add	dress, if any:		
			name)which chapter:Chapter 7
Chapter 11Chapter 11			
	Had your bankruptcy		YesNo
	:		
Are you or any other app	licant an active duty servi	ce member? Ye	es No
If affirmative, had any bochange order?Yes		of his/her principal resid	lence or had received a permanent station
Relocation Station			
Is the borrower the wido	wer/widow of a deceased s	service member who was	on active duty at the time of death?
Yes No			
Notifications and Authoriz	zations*		
 I hereby authorize of information about recurrent employer or I am or had submitted. I also authorize Oriand/or active loans. In the same way, I are To deliver any additional details that are affect Program. Oriental Bank guare exchanging docume including fax and ere being intercepted, leagree that Oriental I agree that Oriental I agree that Oriental I are submitted. 	mortgage loans and or cancellating previous employer and any other ed. iental Bank to request informating agree to offer any additional infoitional document requested and ting my credit, which may interferentees our clients the authentic ents by email is an optional and email (i) may not be reliable and oost or altered. You assume full re-	tion regarding my credit, incoron balances, payroll copies and or type of information necessary on about my checking or saving mation required by Oriental B that is necessary for the evaluate with the approval of my applicately, integrity and confidential mon-mandatory method availating may not be received on time esponsibility for the risks associated as a confidential may not be received on time esponsibility for the risks associated as a confidence of the risks as a confi	ne, current balance of my personal debts. To request ad/or breakdown of salaries and commissions to my by for the processing Loss Mitigation application that angs accounts, lines of credit, certificates of deposit and, which was not provided in the initial interview. Action process. To clarify thru explanatory letter any dication for the Loss Mitigation Mortgage Counseling lity of information once it is received. Sending or able. I acknowledge that electronic communications, by the intended recipient and (ii) may be subject to iated with this type of electronic communication and use of electronic communications, including but not

*A copy of this document with my signature represents sufficient acceptance and authorization of these disclosures.

Rev. 12/2021



Attachment to Loss Mitigation Application

Loan Number:	
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Required Documents and Information *

Salaried Client	Included	Self-Employed Client	Included
Oriental Bank Forms		Oriental Bank Forms	
Paystubs for the last 30 days that include YTD information, if not included customer must provide it		Most recent quarterly or YTD profit and loss statement	
Most recent W2 or last executed Income Taz Return		Executed Income Tax Return for the last year including attachments (for both individual and corporation)	
Other income evidence (rent, social security, etc.)**		Other income evidence (rent, social security, etc.)**	
Evidence of utilities (electricity, water, etc.)		Evidence of utilities (electricity, water, etc.)	
Evidence of other recurring expenses not reflected on your credit report. ***		Evidence of other recurring expenses not reflected on your credit report. ***	

^{*}This list indicates the minimum required documents to start the evaluation process. Additional information or documents may be required to complete your application.

Right to Receive a Copy of the Appraisal Disclosure

We may order an appraisal to determine the property's value and charge you for this appraisal. We will promptly give you a copy of any appraisal, even if your Loss Mitigation alternative does not close.

You can request an additional appraisal for your own use at your cost.

Post-Closing Mortgage Review

Every month, our Institution conducts reviews of the mortgage loans granted. These loans are randomly selected in order to maintain the quality required by our internal regulations, federal regulatory agencies and our investors. If your application is selected as part of any of the reviews, we may contact you to re-verify the documents related to your transaction; there will be no other specific reason to select your loan. During the review, one of our suppliers and/or credit investigation agency may contact you. You hereby authorize Oriental Bank to re-verify the information and/or documents related to your mortgage loan, in the event that your mortgage loan is selected for review.

Contact Information for Financial Counseling Services

Consumer Counseling Services

Phone number: (787) 722-8835 / 1-800-717-2227

Website: www.consumerpr.org. Email: info@consumerpr.org.

Acceptance and Authorization

Borrower		
Name		_
Signature:	Date:	
Co-borrower		
Name:		
Signature:	Date:	

^{**}Last two bank statements may be requested to confirm income and expenses information

^{***}If any of the recurring expenses are paid by another person, evidence must be included.



FINANCIAL HARDSHIP DECLARATION (AFFIDAVIT)

Borro	wer Name:			Date of Birth:	
Borro	wer Name:			Date of Birth:	
Prope	erty Address	:			
·	•				
Servio	cer:	Oriental	l Bank		
	Number:	Orienta.	. Dariik		
LUaii	ivaniber.				
		•			
	· ·	-		eling Program, Oriental Bank offer to rvicer and indicating by my/our che	=
			my/our difficulty making payment.		ckillarks (v) the one of more
CVCIIC	is that conti	ibate to i	my/our annearcy making payment	on my our moregage roun.	
My in	come has b	een reduc	ced or lost. For example: unemplo	ment, underemployment, reduced	job hours, reduced pay, or a
declir	ne in self-em	ployed b	usiness earnings. I have provided	details below under "Explanation".	
Borro	wer	Co-Borro	wer		
Yes	No	Yes	No		
My fi	inancial circ	umstance	es have changed. For example: dea	th in family, serious or chronic illne	ss, permanent or short-term
disab	ility, increas	sed family	y responsibilities (adoption or bi	th of a child, taking care of elder	rly relatives or other family
mem	bers). I have	e provide	d details below under "Explanatio	n".	
Borro	wer	Co-Borro	wer		
Yes	No	Yes	No		
Му є	expenses ha	ve increa	sed. For example: monthly mort	age payment has increased or will	l increase, high medical and
healtl	h-care costs	, uninsur	ed losses (such as those due to	ires or natural disasters), unexpect	tedly high utility bills (water
servic	ces, electric	power, p	hone services), services program	s, increased real property taxes. I l	have provided details below
unde	r "Explanatio	on".			
Borro	wer	Co-Borro	wer		
Yes	No	Yes	No		
Мус	ash reserves	s are insu	fficient to maintain the payment o	n my mortgage loan and cover basic	c living expenses at the same
-				money market funds, marketable	= :
				nat serve as an emergency fund (ge	
my m	onthly debt	payment	s). I have provided details below	under "Explanation".	
Borro	wer	Co-Borro	wer		
Yes	No	Yes	No		
My n	nonthly deb	t paymen	its are excessive, and I am overex	ended with my creditors. I may hav	ve used credit cards, home
-	-			ayments. I have provided details be	
Borro	wer	Co-Borro	wer		
Yes	No	Yes	No		
There	e are other r	easons I/	we cannot make our mortgage pa	ments. I have provided details belo	ow under "Explanation".
Borro		Co-Borro	= - :	•	·
Yes	No	Yes	No		
		-	is form completed by the client (s)?		
Borro	-	Co-Borrov	ver No		
Yes □	No 🗆	Yes □	NO		
		ت			
	Specialist	Name	Specialis	Signature	Date



Financial Hardship Explanation Letter

Please use below space to ex	xplain your current financ	ial hardship. If nece	essary, provide any su	pporting document.



Affidavit

Borrower/Co-Borrower

- 1. Under penalty of perjury, I/we certify that all of the information in this affidavit is truthful, and the event(s) identified above has/have contributed to my/our need to modify the terms of my/our mortgage loan.
- 2. I/we understand and acknowledge the Servicer may investigate the accuracy of my/our statements, may require me/us to provide supporting documentation, and that knowingly submitting false information may violate law.
- 3. I/we understand the Servicer will pull a current credit report on all borrowers obligated on the Note.
- 4. I/we understand that if I/we have intentionally defaulted on my/our existing mortgage, engaged in fraud, or misrepresented any fact(s) in connection with this Hardship Affidavit, or if I/we do not provide all of the required documentation, the Servicer may cancel the Agreement and may pursue foreclosure of my/our mortgage.
- 5. I/we certify that my/our property is owner occupied and I/we have not received an expropriation notice.
- 6. I/we certify that I/we am/are willing to commit to credit counseling if it is determined that my/our financial hardship is related to excessive debt.
- 7. I/we certify that I/we am/are willing to provide all requested documents and to respond to all Servicer communication in a responsible and timely manner. I/we understand that time is of the essence.
- 8. I/we understand that the Servicer will use the information to evaluate my/our eligibility for a loan modification or other workout, but the Servicer is not obligated to offer me/us assistance based solely on the representations in this affidavit.
- 9. I/we accept and agree to all terms of the Trial Period Plan which is incorporated herein to be available to the debtor(s) as reference.
- 10. I/we understand that I/we enter into this modification program I/we cannot be or been under Bankruptcy dispositions, from the date the mortgage was granted.
- 11. I/we agree that when the Servicer accepts and posts a payment during the Trial Period it will be without prejudice to, and will not be deemed a waiver of, the acceleration of my loan or foreclosure action and related activities and shall not constitute a cure of my default under my loan.
- 12. I/we agree that any grant or arrangement that has been granted on the payment of the mortgage and the escrow account specifications with respect to my loan, has been revoked.
- 13. I/we agree to the establishment of an escrow account and the payment of escrow items if an escrow account never existed on my loan.
- 14. I/we recognize that Servicer will include in his files my/or personal information, that will include name, address, phone number, social security number, credit account, lease, payment history, information about me/us that appears from any investigation made by the Government of Puerto Rico, and information of account balances, account activity and all the information that Servicer understands necessary.

Borrower's signature / Date	Co-Borrower's signature / Date
Email Address	Email Address
Phone Number (Mobile)	Phone Number (Mobile)
Phone Number (Home)	Phone Number (Home)



Oriental Bank Loss Mitigation Department Financial Statement

Loan Number	
Borrower Name	Co Borrower Name
Postal Address:	Postal Address:

			Monthly House	hold	Income			
Paid how often?	Weekly	Bi-Weekly	Monthly		Paid how often?	Weekly	Bi-Weekly	Monthly
Gross Wages					Gross Wages	Gross Wages		
Overtime					Overtime			
Tips, commissions / b	onus/				Tips, commissions /	bonus/		
Self-employed income	9				Self-employed incom	ne		
Less Paycheck deduct	ion				Less Paycheck deduc	Less Paycheck deduction		
Total Net Monthly Income			\$ -		Total Net Monthly Income			\$
			Other	Inco	me			
Child Support*					Child Support*			
SS benefits or other n	nonthly				SS benefits or other monthly			
income from annuitie	s or				income from annuities or			
retirement plan					retirement plan			
Rental Income					Rental Income			
Unemployment Incom	ne				Unemployment Income			
Food Stamps/Welfare)				Food Stamps/Welfare			
Other					Other		•	
Total Income			\$ -		Total Income			\$
Total Household Inco	me							\$

	Monthly Housel	nold	Assets, Debt Payments	
	Estimated/ Net			Monthly
Assets	Value		Expenses and Debt	Payments
Home			Mortgage	
Other Real Estate			Second Mortgage	
Automobile			Rent Payment	
Automobile			Other Mortgage	
Checking Accounts			Homeowners Association	
Cash on Hand			Auto Loan	
Savings Account			Auto Loan	
401k / IRA			Personal Loan	
CDs			Personal Loan	
Other Assets			Line of Credit	
			Student Loan	
			Credit Card	
			Tax Lien	
			Other	
			Other	
Total Household Assets	\$ -		Total Household Debt	\$ -

Monthly Household Expenses							
	Approximate		Approximate				
	Monthy		Monthy				
Category	Payments	Category	Payments				
Child Support		Electricity					
Water		Gasoline					
Groceries		Cell Phone / Internet					
Medical Expense		Donations					
Health Insurance		Cable					
Private Tuition Expense		Emergency Expenses (5%)					
Clothes / Uniform		Insurance (Life / Automobile)					
Other		Other					
Other		Other					
Total Monthly Payments	\$ -						
Total Household Expenses and Debt Payments							

Total Monthly Net Income	\$ -
Total Monthly Expenses	\$
Surplus / (Deficit)	\$ -

^{*}Notice: Child support income does not need to be revealed if you do not choose to have it considered.

I certify that the information indicated in this application is true and correct and that it was provided by me to the officers and representatives of Oriental Bank. In addition, I acknowledge and agree that any false representation made intentionally in this application may result in civil or criminal liability including fines, jail or both, under the provisions of Section 1001 of Title 18 of the United States Code and in the article 219 of the Puerto Rico Criminal Code, 33 LPRA 4847 sec.

I authorize Oriental Bank to request a Credit Report and any update required for the evaluation of the Loss Mitigation Program.

Applicant	Date
Co-applicant	Date
Bank Officer	Date

Form AS 2907.1 (previously 330-05) Rev. Jan 13 09 CA 04-05



Commonwealth of Puerto Rico Department of the Treasury INTERNAL REVENUE AREA

OFFICIAL USE							
Negociado de Procesamiento de Planillas							
o Negociado de Impuesto al Consumo							
Número de solicitud							

A STATE OF SUPE	DEC	MIECI	r EOD	CODV	OE THE	· D	ETIIDNI EC	TATE		Número(s) d	do porio	
OFFICIAL USE Negociado de Procesamiento de Pla										Numero(s) d	le serie	
o Negociado de Impuesto al Consu		Un	GIFT	CENTIF	FICATE	JF	NELEASE					
Preparada por:			,hla)		1,	0	ial Caassiles Na		IMa nala	uda Danistustian	- NI -	
Name of taxpayer, merchant, deceased or donor (as applicable) Social 5							cial Security No.	Merchant's Registration No.				
Name of spouse (as applicable)									Social Security No.			
Name of administrator or authorize	ed agent (as appl	icable)							Social	Social Security No.		
Taxpayer's postal address									Office T	elephone:		
									Home ⁻	Telephone:		
PART I TY	DE OF TAYDAY	/ED Dia		le only one	tune of towns	10.4	nor request form					
	T						per request form		0	/1 / 1 / 1		
☐ Individual/Deceased	ndividual/Deceased [I iduolary of Estate I is the second of the sec						Corporation (Indicate date of incorporation:)					
PART II	SERVICI	E REQUE	STED - F	Please, che	ck only one se	ervi	ice per request	_				
- Copy of Return (not prot	ocolar) - one \$5	5.00 Inte	rnal Reve	enue stam	p for each co	ру	of return requeste	ed.				
- Copy of Return (protoco	lar) - one \$7.00) Interna	l Revenu	e stamp fc	or each copy	of ı	return requested.					
PART III TYF	E OF DOCUME	NT REQ	UESTED	- Please, s	elect only one	typ	pe of document per	request				
- Individual Income Tax F	Return		- Employer's Quarterly Return of Income Tax Withheld (Form 499R-1B)						- Informative Return of Segregation, Aggregation or Transfer or Real Property (Form SC 2821)			
☐ - Corporations and Partnerships Income Tax ☐ - Excise Taxes Monthly Return Return						(Form SC 2225)	- Sales and Use Tax Monthly Return (Forrm SC 2915)					
- Certificate of Release of Gift Tax Lien (Form SC 6136) - Please, indicate the following: Date of Gift: Case No. (control):				SC 6136) - Please, indicate the following: Date of Death: Case No. (control): (For					Form SC 2 Other - (Inc	les and Use Tax Annual Informative Return orm SC 2935)		
Gift Tax Return (Form S	- Estate Tax Return (Forms SC 2800, SC 2800A or AS 2801) form):											
PART IV		DETAIL	OF DOC	UMENTS	REQUESTED)		_				
	Tax Pe	riod							Total ar	nount to pay in Inter	rnal Revenue stamps	
This request form provides only for 3 tax periods. Please coperiods.					for additional t			requested	each document I (see Part II fo ils of cost)			
Beginning				Ending		_						
						\dashv						
						\dashv						
PART V	NETAIL OF INT	EDNAL E	EVENITE	CTAMPO	INCLUDED W	//	H THIS REQUEST					
Serial number	Cost	ENIVAL F	T			VIII	Cost		Serial n	ımber	Cost	
Serial Humber	\$	-	Serial number		¢	COSI	Seriai ni			\$		
PART VI	Ψ	_	DECL	ARATION	AND SIGNAT	_	RE				Ψ	
I hereby declare under the penalt is correct and that I am available	y of perjury, that to present the s	the inform ame if it is	nation prov	rided on this by the Depa	s document is t artment.	rue	, correct and comple	te. Also, I	certify that th	ne information of	my identification card	
Name (Print) Signature								Date				
Person requesting the serv	vice:		Type of Identification (Please include copy of the same):						Identification Card No.			
License Employee card - public sector Taxpayer / Spouse Electoral card Student card - public system Authorized Agent / Administrator Passport Veteran identification card												

FORM AS 2907.1 - REQUEST FOR COPY OF THE RETURN, ESTATE OR GIFT CERTIFICATE OF RELEASE Instructions

- 1. The **Request for Copy of the Return, Estate or Gift Certificate of Release**, Form AS 2907.1 (from now on **Request**), will be used by any taxpayer (authorized agent / administrator) interested in obtaining copy of any of the documents indicated in **Part II** of this form.
 - As general rule, the Department will issue Form SC 2903, Certification of the Information Included on the Individual Income Tax Return, in **substitution** of the copy of the **individual** income tax return. This Certification has the same validity for every purpose as the copy of the return and contains the most relevant facts of the same, including the biographical and financial information presented by the taxpayer and any adjustment made by the Department of the Treasury.
- 2. The Request must include an Internal Revenue stamp (please do not send cash with this request) for each one of the documents requested, and copy of the photo identification card of the taxpayer and authorized agent or administrator, whichever applies. If the applicant is an authorized agent, the Request must include Form AS 2745-A, Power and Declaration of Representation, or a letter signed by the taxpayer authorizing the request. If the taxpayer is a corporation or other juridical entity, the Request must include a letter, in stamped paper of the corporation or entity, signed by the corporation's authorized executive. If the taxpayer is a veteran, he must include the Honorable Discharge (Form DD-214) to receive this service free of charge. If the taxpayer who is a veteran dies, the surviving spouse is entitled to the same benefit of obtaining the copy free of charge if the Certificate of Marriage, Certificate of Death and Form DD-214 of the deceased veteran are submitted.
 - The petitioner will submit a valid photo identification card, with a legible name and signed. The identification must be issued by the Agencies, Municipalities, Public Corporations or Instrumentalities of the Commonwealth of Puerto Rico or the United States. The qualified identifications are the following: (a)- Driver's license; (b)- Electoral card; (c)- Student card of the public sector; (d)- Employee card of the public sector; (e)- Veteran identification card; (f)- Passport (in these cases it will be accepted the passport issued by any foreign authority).
- 3. The **Request** must be completed in all of its parts and delivered to any of the Taxpayer's Service Centers of the Taxpayer's Service Bureau (Centers). For the location of the Centers and to obtain additional information regarding this procedure, you may call the following telephone numbers: **[San Juan** (787) 722-0216] **[Ponce** (787) 844-8800] **[Bayamón** (787) 778-4949] **[Caguas** (787) 258-5272, 745-0666] **[Mayagüez** (787) 265-5200]. Also, the **Request** can be **mailed** to the following address: Department of the Treasury, Photocopy Section, Returns Processing Bureau, PO Box 9022501, San Juan, PR 00902-2501.
 - If the Request is regarding exclusively to the Sales and Use Tax Monthly Return (Form SC 2915) or to the Sales and Use Tax Annual Informative Return (Form SC 2635), it must be delivered to any of the Merchant's Service Districts of the Consumption Tax Bureau (Districts). For the location of the Districts and to obtain additional information regarding this procedure, you may call the following telephone numbers: [San Juan (787) 782-7244 / (787) 277-3939] [Bayamón (787) 785-2268 / (787) 785-5675] [Carolina (787) 701-2740 / (787) 276-3650] [Caguas (787) 745-9440 / (787) 743-2908] [Hunacao (787) 852-5595 / (787) 852-3003] [Arecibo (787) 878-0322 / (787) 879-2952] [Ponce (787) 842-6261 / (787) 842-8903] [Mayagüez (787) 831-6130 / (787) 832-3152] [Aguadilla (787) 890-0430 / (787) 890-0895]. Also, the Request can be mailed to the following address: Department of the Treasury, Consumption Tax Bureau, Returns Processing Division, PO Box 9024140, San Juan, PR 00902-4140.
- 4. If the taxpayer or the spouse died, the **Request** can be completed by the following:
 - Widow (er) If the taxpayer or his spouse filed the return as married living with spouse, the surviving taxpayer or spouse can request copy of the document. Nevertheless, if the taxpayer or his spouse filed separate returns, the surviving taxpayer or spouse can not request copy of the document for the other unless in addition to be the spouse, he/she is one of the heirs, one of the testamentary beneficiaries or the testamentary executor, in which case the Heirs Declaration or Testament must be included, as applicable.
 - Any heir Can request copy of the document and must include the Heirs Declaration with the Request. If the heir is a minor, the legal representative must complete and sign the form Power and Declaration of Representation (Form AS 2745-A). Also, the legal representative must submit the Court Resolution with the Request, in which he was designated as representative.
 - Any beneficiary or testamentary executor Can request copy of the document and include the Testament with the Request. If the beneficiary is a minor, the legal representative must complete and sign the form Power and Declaration of Representation (Form AS 2745-A). Also, the legal representative must submit the Court Resolution with the Request, in which he was designated as representative.

Also, the petitioner must include with the **Request** the Certificate of Death and **copy** of the photo identification, in accordance with the established procedures.

5. If the **Request is incomplete**, the necessary information will be required in writing. The Department of the Treasury will consider the case terminated after 20 working days without receiving the answer and will return all the documents submitted by mail, including the Internal Revenue canceled stamps. The Internal Revenue stamps will be canceled as payment for the administrative expenses incurred by the Department in the receipt, handling and return of the documents that could not be processed, and the same can not be used to request any other service, neither you can claim their cost. If the taxpayer is still interested in copy of the document, he/she must submit another request with the purchase of the corresponding Internal Revenue stamps.